

## **MEMBERSHIP**

### **TERMS AND CONDITIONS**

Please read and consider carefully the following prior to signing the agreement. In signing this agreement the applicant accepts the contents completely and agrees to be bound by them. Lancaster University Sports Centre reserves the right to amend these Terms and Conditions by issuing 30 days' notice of the alterations to members.

#### **1 Membership Entitlement**

1.1 Membership is available to students, staff, 60+, graduates and community. Spouses of Lancaster University students and staff are also able to join at discounted rates. Students include those attending further education, 6th form and students of other universities holding a current student card. Bronze membership allows free use of the gym (including an induction) and swimming pool during off-peak times, namely Monday to Friday 7.00am - 12 noon and 2.00pm - 4.00pm and at the weekends. Bronze members taking part in activities outside these times or any other activity will be charged Pay As You Play rates. Last admission for Bronze memberships is 11.30am and 3.30pm. All participants must cease their activity at 12noon and 4pm. It should be noted that at certain times the swimming pool will be closed for school swimming and student activities during the off-peak sessions. Silver membership allows free use of the gym (including an induction) and swimming pool at any time. Silver members taking part in any activities other than gym and swimming will be charged at Pay As You Play rates. Gold membership allows free use of all activities at any time excluding classes. Gold members will be charged Pay as You Play rates for any class undertaken. Gold membership includes all inductions and equipment hire. Gold membership does not cover hire of the artificial/grass pitches or sports hall. Platinum membership allows free use of all activities at any time. Platinum membership includes all inductions and equipment hire, it does not cover hire of the artificial or grass pitches or sports hall hire. Platinum membership does not guarantee admission to classes; places must be booked in advance to ensure access. Please note in the case of Gold and Platinum memberships: When playing racket sports the

membership covers the individual only and all guests will be required to pay the Pay As You Play rate.

1.2 Proof of eligibility is required when joining and renewing.

#### **2 Joining Fee**

2.1 Currently there are no joining fees associated with Sports Centre memberships.

#### **3 General Conditions of Membership**

3.1 Membership cards are not transferable and any membership card being used by anyone other than the authorised user will result in the cancellation of the membership and the forfeiting of any payment fees already made.

3.2 Members must present their membership card on all visits to the Sports Centre in order to gain access.

3.3 All guests of members must pay the appropriate Pay As You Play tariff.

3.4 The Sports Centre reserves the right to change the programme of activities, opening times and teaching personnel without prior notification. However, where possible, 7 days notification will be given.

3.5 Lancaster University Sports Centre reserves the right to, refuse any application for membership, to cancel or suspend the membership of any member and refuse admission to any member or guest of a member where there are reasonable grounds for doing so. Please read and consider carefully the following prior to signing the agreement. In signing this agreement the applicant accepts the contents completely and agrees to be bound by them. Lancaster University Sports Centre reserves the right to amend these Terms and Conditions by issuing 30 days' notice of the alterations to members. **MEMBERSHIP TERMS AND CONDITIONS**

3.6 Members are expected to observe all rules and regulations established by the Sports Centre. Continued disregard of said rules and regulations will result in the cancellation of membership and the forfeiting of any membership fees already paid.

3.7 Where payments are made on agreed terms, failure to meet payment will result in the individual's membership being suspended immediately.

3.8 Upgrades of memberships will only be permitted in the first two weeks of a three month membership and the first two months of an annual membership agreement and subject to the availability of that membership category and the relevant fees being paid.

3.9 Lost and damaged cards will be replaced after an administration fee of £5.00 has been made.

3.10 Lancaster University Sports Centre cannot be held responsible for any loss or damage to property suffered by any person using the centre unless it arises from negligence.

3.11 Every effort will be made to ensure facilities are maintained to the highest standard. However from time to time it may be necessary to withdraw an area from use. Whilst this will be kept to a minimum the removal of a facility will not automatically lead to financial compensation or extension to membership.

#### **4 Membership Duration and Payment**

4.1 Student: 3 terms payable in full or termly. No direct debit. Please note: Student memberships cannot be frozen during the vacations as this falls outside of the term time membership period.

4.2 Memberships may be cancelled after the completion of three months. All cancellation requests must give one month's notice in writing by email or letter.

4.3 Any member wishing to freeze their membership may do so for a minimum of one month and a maximum of six months. Memberships may be frozen due to illness, injury, pregnancy, absence from the area and religious fasting. Please note: This only applies to annual memberships. All cancellation and freeze membership requests MUST be put in writing and arranged before the freeze period.

#### **5 Booking of Facilities and Activities**

5.1 All users may book facilities/activities up to 7 days in advance. Bookings may

be made, online, by telephone or through mobile bookings. Please be advised that all bookings include set up/take down time within the session.

5.2 Should it be necessary to cancel a booking this may be done using any of the lines of communication as mentioned above.

5.3 Cancellation of bookings must be made up to one hour in advance via reception or the on-line system. No-shows or cancellations made within the hour will incur an initial warning, after a second offence will be charged for the class and on the third will incur a one week ban.

5.4 Bookings are none transferrable. Photo ID is required if you have a booking at the Sports Centre.

5.5 Members may only book one facility/activity during the same period and the booking of consecutive courts is not permitted. If this occurs the second court will be cancelled without notification.

5.6 For all taught classes members will not be allowed entry to the class if the class has already started. Please be advised that certain classes require participants to be 10 minutes early in order to set up equipment. Please see the current class timetable for this information.

#### **6 Induction and Fitness Programmes**

6.1 All gym users must undergo an induction to use the gym. To use the climbing wall beginners must complete a series of beginner's classes. Experienced climbers must complete a registration form. Please be advised that after completion of this form if the instructor isn't satisfied with the competency of an individual they can request they undertake the beginner's classes.

6.2 Gym users who have previously completed a health questionnaire must inform the gym instructor if there has been any subsequent change of the information supplied.

6.3 Anyone wishing to use the gym will be required to read and sign the Health Commitment Statement. A copy is on permanent display at reception.

6.4 In certain circumstances, Sports Centre staff may require additional medical information from the member's general practitioner to prescribe a safe exercise programme. In these circumstances the member will be asked to obtain, at his/her own expense, the required written information from their general practitioner.